1 2 3 4 5 6	HELMER FRIEDMAN LLP Gregory D. Helmer, P.C. (SBN 150184) (ghelmer@helmerfriedman.com) Andrew H. Friedman, P.C. (SBN 153166) (afriedman@helmerfriedman.com) 9301 Wilshire Blvd., Suite 609 Beverly Hills, California 90210 Tel: (310) 396-7714 Fax: (310) 396-9215	Electronically FILED by Superior Court of California, County of Los Angeles 7/18/2024 1:29 PM David W. Slayton, Executive Officer/Clerk of Court, By E. Galicia, Deputy Clerk			
7	THE CARR LAW GROUP James C.D. Carr, Esq. (SBN 308118)				
8	(james@carrlawgrp.com) 3940 Laurel Canyon Blvd., #2010				
	Studio City, California 91604 Tel: (310) 919-8057				
9	Fax: (323) 978-6799				
10	Attorneys for Plaintiff, JEFFREY BURRILL				
11	SUPERIOR COURT OF THE STATE OF CALIFORNIA				
12	FOR THE COUN	ITY OF LOS ANGELES			
13	JEFFREY BURRILL, an individual	CASE NO.: 24STCV17896			
14	Plaintiff,	COMPLAINT FOR DAMAGES FOR:			
15	V.	1. Violation of the Consumer Legal Remedies			
16	GRINDR, LLC, a limited liability	Act			
17	corporation doing business in California; GRINDR HOLDINGS, LLC, a limited	2. Fraud and Deceit			
18	liability corporation doing business in California; DOES 1 through 100,	3. Violation of California Unfair Competition			
19	inclusive,	Law			
20	Defendants.	DEMAND FOR JURY TRIAL			
21		Complaint Filed: To Be Filed			
22		Trial Date: To Be Scheduled			
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Plaintiff, JEFFREY BURRILL (hereinafter "BURRILL" or "PLAINTIFF"), as an individual, complaints as alleges as follows:

#### **JURISDICTION AND VENUE**

- 1. The Court has jurisdiction over the defendants because they are residents of and/or doing business in the State of California.
- 2. Venue is proper in this county in accordance with Section 395(a) of the California Code of Civil Procedure because the defendants, or some of them, reside in this county, and the injuries alleged herein occurred in this county. Venue is further appropriate in this county in accordance with Section 395(a) and Section 395.5 of the California Code of Civil Procedure because defendants and PLAINTIFF contracted to perform their obligations in this county, the contract was entered into in this county, and because the liability, obligation and breach occurred within this county.

#### **PARTIES**

- Plaintiff BURRILL resides in West Salem, Wisconsin ("BURRILL").
   BURRILL was formerly the General Secretary of the U.S. Conference of Catholic Bishops.
- 4. BURRILL is informed and believes, and thereon alleges, that defendants GRINDR, LLC and GRINDR HOLDINGS, LLC (collectively GRINDR) are California limited liability companies with their principal place of business at 750 North San Vicente Boulevard Suite RE 1400, West Hollywood, California 90069. BURRILL is informed and believes, and thereon alleges, that defendants GRINDR, LLC and GRINDR HOLDINGS, LLC, and DOES 1 through 100, are alter egos of each another and, together, form a highly integrated single enterprise for purpose of the unlawful practices alleged herein by BURRILL. BURRILL is further informed and believes, and thereon alleges, that each of the business entity defendants were owned and/or controlled by the other business entity defendants and that, at all relevant times mentioned herein, all defendants acted as agents of all other defendants in committing the

acts alleged herein. BURRILL alleges that all defendants aided and abetted each of the other defendants in committing the unlawful employment practices alleged herein.

- 5. The true names and capacities, whether corporate, associate, individual, or otherwise of defendants DOES 1 through 100, inclusive, are unknown to BURRILL, who therefore sues said defendants by such fictitious names. Each of the defendants designated herein as a DOE is negligently or otherwise legally responsible in some manner for the events and happenings herein referred to and cause injuries and damages proximately thereby to BURRILL, as herein alleged. BURRILL will seek leave of Court to amend this Complaint to show their names and capacities when the same have been ascertained.
- 6. At all times herein mentioned, defendants, and each of them, were the agents, representatives, employees, successors, and/or assigns, each of the other, and at all times pertinent hereto, were acting within course and scope of their authority as such agents, representatives, employees, successors, and/or assigns and acting on behalf of, under the authority of, and subject to the control of each other.

## FACTS COMMON TO ALL CAUSES OF ACTION

- 7. At all times alleged herein, GRINDR owned, operated, and controlled a social networking application called GRINDR from California using federal trademark registration number 3873295 which described the application as: [1] providing online chat rooms for social networking on the internet and mobile devices, and [2] computer dating services via adult personal advertisements and social networking on the internet and mobile devices. From California, GRINDR describes itself as the "largest social networking app for gay, bi, trans, and queer people."
- 8. From California, GRINDR claims that it has "...created a safe space where you can discover, navigate and get 0 feet away from the queer world around you."

- 9. In or about 2017, BURRILL subscribed to GRINDR, which describes itself as a "gay social networking application. In connection with this subscription, GRINDR collected what it describes as "sensitive" customer personal data from BURRILL, including information about sexual orientation and his physical location.
- 10. Between 2017 and 2021, the Catholic Laity and Clergy for Renewal ("CLCR"), a private foundation, purchased BURRILL's Grindr personal data and forwarded his information to a publication known as The Pillar.
- 11. In July 2021, armed with the Grindr data that CLCR purchased, The Pillar published an article in which BURRILL was "outed," and smeared with false and lurid claims, including a strong suggestion that BURRILL, by using Grindr, was "only a step away from sexual predation," and falsely suggesting BURRILL might have been involved with minors. The news article was picked up and reported around the globe.
- 12. Consequently, BURRILL's reputation has been destroyed. He was forced out of his position as the General Secretary of the U.S. Conference of Catholic Bishops and has been subjected to significant financial damages and emotional and psychological devastation.
- that customers may otherwise not want to use GRINDR's service, GRINDR assures customers that "GRINDR takes steps to help protect your Personal Data from unauthorized access, use, or disclosure." However, after making the assurance and promise, GRINDR concealed and failed to disclose what "steps," if any, it took to protect BURRILL's (and others') sensitive personal data. In fact, and as publicly stated in revelations by GRINDR's former Chief Privacy Officer, GRINDR knew they were failing to protect sensitive personal data of its customers, but "did not want to devote resources" to addressing the issue. When the former Chief Privacy Officer repeatedly complained that GRINDR was widely violating privacy laws and its own privacy policies, he was met with GRINDR's "pushback and disdain."

- 14. To this date, despite the disturbing admissions by the former Chief Privacy Officer, other public proceedings, and in-depth reporting in the Wall Street Journal and elsewhere all of which reveal a stunning pattern of GRINDR's intentional and reckless failure to protect private data of its customers, including BURRILL GRINDR continues to represent and falsely assure customers that "We Care About Your Privacy."
- 15. At the time that BURRILL commenced using GRINDR's services, and throughout the entirety of his usage of GRINDR, GRINDR deceived BURRILL by concealing that his sensitive personal information (including, without limitation, his IP address and location information) would be sold to third parties, including data vendors, and that such information was or could easily be "de-anonymized." Indeed, GRINDR was well aware of this risk as early as April 3, 2018 (and possibly earlier) but did nothing to warn users and continued to profit from the indiscriminate sharing and selling of its users' personal information and data.
- 16. At the time that BURRILL commenced using GRINDR's services, and throughout, GRINDR deceived BURRILL by concealing from him that his personal information and data could be sold and, in fact, was sold, and that GRINDR received revenue, and hoped to achieve profit margins, as a result of the sale of user personal information. GRINDR concealed from BURRILL and others that their private and personal information would be made commercially available.
- 17. At the time that BURRILL commenced using GRINDR's services, and throughout, GRINDR further deceived BURRILL by concealing from him that third parties which had access to GRINDR users' data, including BURRILL's, could (and did) sell the data.
- 18. At the time that BURRILL commenced using GRINDR's services, and throughout, GRINDR further deceived BURRILL by concealing from him that third parties which had access to GRINDR users' data did not comply with GRINDR's data retention policy or the California Consumer Privacy Act.

- 19. GRINDR falsely and misleadingly represents that users' personal information is not sold to third parties. GRINDR deceived BURRILL by these statements that were calculated to give the user the misleading impression that their personal data was not being sold, when in fact, GRINDR's nondisclosed advertising partners and other third parties were at liberty to do just that, and that GRINDR received revenue as a result of the sale of its users' private information.
- 20. Among other things and for purposes of example, GRINDR, while representing that it takes steps to help protect user's Personal Data from unauthorized access, use, or disclosure, fraudulently conceals and fails to disclose that it provides and/or sells its users' personal data to ad networks, data vendors, and/or or other third parties that sell the data or otherwise make it commercially available to others.
- 21. Defendants represented to, assured, and promised BURRILL that they would not sell his personal information to third parties, that they took steps to protect his privacy, and they cared about his privacy. These representations were false and misleading. In fact, not only did GRINDR *not* take steps to protect BURRILL's sensitive personal information, GRINDR sold BURRILL'S personal information to third parties and GRINDR received revenue, directly and indirectly. GRINDR's purpose for doing so was to increase revenue and profit margins. In short, GRINDR places profit before its customers' privacy.
- 22. When BURRILL subscribed to GRINDR, GRINDR abjectly failed to disclose that his user personal information, in order to secure monetary profit for GRINDR, would be sold or made available for purchase ("commercially available") on the open market through auction through GRINDR's ad partners who were selling data acquired from GRINDR app data flows. Indeed, in a cryptic and esoteric document entitled "Privacy Policy," the term "commercially available" does not appear. And the word "sold" only appears once: It misleadingly states that GRINDR does "not sell your personal user information to third parties for advertising purposes." However, GRINDR concealed from BURRILL (and others) that it

would provide his personal user information to third parties, who, in turn, were free to sell it on the open market. GRINDR was on notice as early as April 3, 2018, (or even earlier) that the data of its users was being shared and/or sold to third parties for advertising purposes, which included, amongst other things, sexual orientation, geo location and HIV status.

23. GRINDR further concealed that it knew that BURRILL's personal user information would be essentially put up for auction and bidding to mysterious third parties, including to some which it knew had a disturbing pattern of "deanonymizing" its users' data so that virtually anyone could ascertain the customers identity and that the customer were a GRINDR user. BURRILL never consented to such use of his personal information, nor could he have.

- 24. GRINDR profited by making customers data available to numerous ad partners thereby increasing the value of bids placed, and it did so without conducting any meaningful analysis of the purpose for which the data was acquired and without any mechanism to police the ultimate use or designation of the data. All of the ad partners authorized by GRINDR actually received enough information to de-anonymize GRINDR" s customers.
- 25. Authorized advertising partners were participating in a real time auction to acquire the right to show target advertisements to the user and in this process acquired the users IP address, mobile advertising identification number and other location data. The highest bidder won the ability to place their ad, thus, by opening the auction to multiple bidders GRINDR made more money when the winner later paid GRINDR for the placement of their advertisements.
- 26. When BURRILL commenced using GRINDR's services, and throughout, GRINDR deceived BURRILL by concealing from him that it made his personal information available to numerous undisclosed third parties and that those partners had the right to sell BURRILL's personal information, and the personal data of other customers. GRINDR deceived BURRILL by concealing that it received payment from winning bidders at auction in return for the right to place advertisements using his and other customers private information and data.

practices in Civil Code section 1770 that are prohibited in any transaction intended to result in the sale or lease of goods or services to a consumer.

- 33. At all relevant times, BURRILL was a "consumer" within the meaning of the CLRA, Civil Code section 1761, subdivision (d).
- 34. At all relevant times, GRINDR was a limited liability company, and as such, a "person" as that term is defined in California Civil Code section 1761, subdivision (c).
- 35. The transactions from which this action arises were intended to result in the sale or lease of goods or services to a consumer and are covered by the CLRA.
- 36. BURRILL, a consumer who used GRINDR's application and who is entitled to the protections of the CLRA.
- 37. On June 15, 2024, BURRILL gave GRINDR notice by both certified U.S. mail, and registered U.S. mail that he intended to assert a claim against it under the CLRA because GRINDR deceived him regarding the handling, management, and security of his personal data. A true and correct copy of BURRILL's demand is attached hereto as Exhibit "A" and is incorporated by this reference as though set forth in full.
- 38. As set for the above, and at all relevant times up to the present, GRINDR has violated Civil Code section 1770, subdivision (a)(9) by advertising its social networking application with the false claims and representations, and by concealing and suppressing material facts that it: [i] preserves the privacy of user data, and [2] does not sell or transfer its user data to third parties who make the data commercially available.
- 39. At all relevant times up to the present, GRINDR has violated Civil Code section 1770, subdivision (a)(19) by inserting an unconscionable arbitration provision into its terms of service which operates to impose an expense of bringing a proceeding against GRINDR that vastly exceeds the cost of bringing an action in state court.

intentional, oppressive and despicable conduct, and acted with willful and conscious disregard of

1	PRAYER FOR RELIEF			
2	WHEDEEODE DI AINTHEE HEEEDEN DUDDILL			
3	WHEREFORE, PLAINTIFF JEFFREY BURRILL prays for judgment against			
4	defendants as follows:			
5		1.	Statutory damages in an amount to be proven at trial;	
6		2.	Actual damages in an amount to be proven at trial;	
7		3.	Consequential and reliance damages;	
8		4.	Exemplary damages in an amount appropriate to punish defendants and to	
9			make an example of defendants to the community;	
10		5.	Restitution;	
11		6.	Disgorgement	
12		7.	Injunctive Relief;	
13		8.	Prejudgment interest;	
14		9.	Attorneys' fees pursuant to Civil Code section 1780(d);	
15		10.	Private attorney generals' fees;	
16		11.	Costs of suit;	
17		12.	For such other relief as the Court deems proper.	
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20	Date: Ju	ıly 18, 2024	HELMER FRIEDMAN LLP CARR LAW GROUP	
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22			$\sim$	
23			By: James ARR, ESQ.	
24			Attorneys for Plaintiff,	
25			JEFFREY BURRILL	
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1		PLAINTIFF'S DEMAND FOR JURY TRIAL
2	Plaintiff MONSIGNOR JEFFREY BURRILL hereby demands a trial by jury.	
3		
4	Date:	July 18, 2024 HELMER FRIEDMAN LLP CARR LAW GROUP
5		
6		$\mathcal{A}$
7		By: James CARR, ESQ.
8		Attorneys for Plaintiff, JEFFREY BURRILL
9		JEFFRET BURKILL
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# EXHIBIT A



# By Certified Mail / Return Receipt Requested

Grindr, LLC 9450 SW GEMINI DR, PMB 73938 BEAVERTON, OR 97008

RE: NOTICE OF VIOLATION OF CALIFORNIA CONSUMER LEGAL REMEDIES
ACT AND 30-DAY RIGHT TO CURE UNDER SECTION 1782. THIS IS A
DEMAND LETTER AND MUST BE FORWARDED TO THE APPROPRIATE
PARTY FOR IMMEDIATE RESOLUTION. FAILURE TO RESPOND TO THIS
MAY RESULT IN ACTION BEING TAKEN.

PLEASE TAKE NOTICE, on behalf of our client, Monsignor Jeffrey Burrill, that we believe that the Grindr, LLC, Grindr Holdings, LLC, and all parent, subsidiary, and any other related entities (collectively, "Grindr"), acting as agents of each other, in concert with each other, and as part of a single, integrated enterprise, are in violation of Sections 1750, et seq., of the California Civil Code ("California Consumer Legal Remedies Act" or "CLRA") for, among other reasons, those set for the below:

1. Monsignor Jeffrey Burrill is a Catholic Priest, who was the General Sectary of the U.S. Conference of Catholic Bishops. Msgr. Burrill was also a consumer of Grindr, which describes itself as the "largest social networking app for gay, bi, trans, and queer people." As Grindr represents, "[W]e've created a safe space where you can discover, navigate and get 0 feet away from the queer world around you." As a result of Grindr's fraudulent, intentional, outrageous, despicable and/or reckless conduct and its abject failure to safeguard Msgr. Burrill's personal data and user information, he has been publicly "outed" as gay, has been subjected to shame, ridicule, and hatred, and has been forced out of his position. Grindr made his personal data (including, without limitation. his applications signal data) commercially available; it was purchased by, and fell into the possession of, a private foundation known as the Clergy for Renewal ("CLCR"), which planted it with a publication known as The Pillar. The Pillar published an article in which Msgr. Burrill was "outed," and smeared with false and lurid claims, including a strong suggestion that Msgr. Burrill, by using Grindr, was "engaged in serial and illicit sexual activity" and that "failing to live continence" is "only a step away from sexual predation." Msgr. Burrill's reputation has been destroyed. He was forced out of his position as the General Secretary of the U.S. Conference of Catholic Bishops and has been subjected to significant financial damages and emotional and psychological



devastation.

- Msgr. Burrill, a consumer who used Grindr's application and who is otherwise entitled to
  the protections of the CLRA, intends to bring a claim against Grindr pursuant thereto
  because Grindr deceived him regarding the handling, management, and security of his
  personal data.
- 3. Grindr made and continues to make materially false representations, concealed, and continues to conceal and otherwise make material omissions as to the manner in which it handles, controls, manages, discloses, sales, shares, transfers, attempts to safeguard, and/or otherwise protect the privacy and confidentiality of its users' personal data, including the personal data of Msgr. Burrill.
- 4. Among other things and for purposes of example, Grindr, while representing that it takes steps to help protect user's Personal Data from unauthorized access, use, or disclosure, fraudulently conceals and fails to disclose that it provides and/or sells its users' personal data to ad networks, data vendors, and/or or other third parties, including Uber Media, that sell the data or otherwise make it commercially available.
- 5. Grindr also fraudulently conceals the names of these esoteric ad networks and data vendors, giving its users no ability to determine who will, in fact, have, purchase, receive and/or otherwise come into possession of their personal data. Grindr further conceals whether such un-identified ad networks and data vendors have any pertinent procedures in place to protect users' privacy. It misrepresents that it did not intend to sell or otherwise make the personal data available to third parties and withheld from Msgr. Burrill the fact that it had sold or otherwise made data available to third parties prior to and after he agreed to Grindr's terms of service.
- 6. Had Msgr. Burrill known the extent to which Grindr would permit his personal data to become commercially available and/or that Grindr would not keep his usage of the Grindr application private, he would never have used it. As a consequence of Grindr's conduct, Msgr. Burrill suffered significant damages.
- 7. If Grindr does not compensate Msgr. Burrill for in the amount of Five Million Dollars (\$5,000,000.00) and take the other corrective actions described herein within thirty (30) days, he will institute a legal action to recover his damages against Grindr. <sup>1</sup>

 Msgr. Burrill further demands that Grindr refrain from violating Civil Code section 1770, subdivision (a)(9) by advertising its social networking application with the false claim

that it preserves the privacy of user data, and the false claim that it does not sell or

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<sup>&</sup>lt;sup>1</sup> Any monetary amounts set forth herein constitute a privileged offer to compromise pursuant to, *inter alia*, Section 1152 of the California Code and Fed. R. Evid. 408



transfer its user data to third parties who make the date commercially available.

- 9. Msgr. Burrill further demands that Grindr refrain from violating Civil Code section 1770, subdivision (a)(19) by inserting an unconscionable arbitration provision into its terms of service which operates to impose an expense of bringing a proceeding against Grindr that vastly exceeds the cost of bringing an action in state court.
- 10. The conduct set forth above amounts to multiple violations of CRLA as well as the California laws prohibiting false advertising and unfair competition/unfair business practices (including, among other things, Sections 17200, et seq., of the California Business and Professions Code). Those sections prohibit, among other things, fraudulent, illegal, and even "unfair" business practices, as well us false advertising.
- 11. FAILURE TO TAKE THE ABOVE ACTION WITHIN 30 DAYS OF THE RECEIPT OF THIS NOTICE SHALL RESULT IN MR. BURRILL FILING A CIVIL LAWSUIT IN CALIFORNIA STATE COURT for all remedies available to him, including, among other things, damages, restitution, injunctive relief, punitive damages, any and all statutory damages and penalties, treble damages, and attorney's fees.

Very truly yours,

THE CARR LAW GROUP

James C. D. Carr

CC: Telos Legal Corp as registered agent for service of process for Grindr, LLC Grindr Holdings, LLC



#### By Registered Mail / Return Receipt Requested

Grindr, LLC 9450 SW GEMINI DR, PMB 73938 BEAVERTON, OR 97008

RE: NOTICE OF VIOLATION OF CALIFORNIA CONSUMER LEGAL REMEDIES ACT AND 30-DAY RIGHT TO CURE UNDER SECTION 1782. THIS IS A DEMAND LETTER AND MUST BE FORWARDED TO THE APPROPRIATE PARTY FOR IMMEDIATE RESOLUTION. FAILURE TO RESPOND TO THIS MAY RESULT IN ACTION BEING TAKEN.

PLEASE TAKE NOTICE, on behalf of our client, Monsignor Jeffrey Burrill, that we believe that the Grindr, LLC, Grindr Holdings, LLC, and all parent, subsidiary, and any other related entities (collectively, "Grindr"), acting as agents of each other, in concert with each other, and as part of a single, integrated enterprise, are in violation of Sections 1750, et seq., of the California Civil Code ("California Consumer Legal Remedies Act" or "CLRA") for, among other reasons, those set for the below:

1. Monsignor Jeffrey Burrill is a Catholic Priest, who was the General Sectary of the U.S. Conference of Catholic Bishops. Msgr. Burrill was also a consumer of Grindr, which describes itself as the "largest social networking app for gay, bi, trans, and queer people." As Grindr represents, "[W]e've created a safe space where you can discover, navigate and get 0 feet away from the queer world around you." As a result of Grindr's fraudulent, intentional, outrageous, despicable and/or reckless conduct and its abject failure to safeguard Msgr. Burrill's personal data and user information, he has been publicly "outed" as gay, has been subjected to shame, ridicule, and hatred, and has been forced out of his position. Grindr made his personal data (including, without limitation. his applications signal data) commercially available; it was purchased by, and fell into the possession of, a private foundation known as the Clergy for Renewal ("CLCR"), which planted it with a publication known as The Pillar. The Pillar published an article in which Msgr. Burrill was "outed," and smeared with false and lurid claims, including a strong suggestion that Msgr. Burrill, by using Grindr, was "engaged in serial and illicit sexual activity" and that "failing to live continence" is "only a step away from sexual predation." Msgr. Burrill's reputation has been destroyed. He was forced out of his position as the General Secretary of the U.S. Conference of Catholic Bishops and has been subjected to significant financial damages and emotional and psychological



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  the protections of the CLRA, intends to bring a claim against Grindr pursuant thereto
  because Grindr deceived him regarding the handling, management, and security of his
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    - 4. Among other things and for purposes of example, Grindr, while representing that it takes steps to help protect user's Personal Data from unauthorized access, use, or disclosure, fraudulently conceals and fails to disclose that it provides and/or sells its users' personal data to ad networks, data vendors, and/or or other third parties, including Uber Media, that sell the data or otherwise make it commercially available.
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        - 6. Had Msgr. Burrill known the extent to which Grindr would permit his personal data to become commercially available and/or that Grindr would not keep his usage of the Grindr application private, he would never have used it. As a consequence of Grindr's conduct, Msgr. Burrill suffered significant damages.
        - 7. If Grindr does not compensate Msgr. Burrill for in the amount of Five Million Dollars (\$5,000,000.00) and take the other corrective actions described herein within thirty (30) days, he will institute a legal action to recover his damages against Grindr. 1

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transfer its user data to third parties who make the date commercially available.

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  - 10. The conduct set forth above amounts to multiple violations of CRLA as well as the California laws prohibiting false advertising and unfair competition/unfair business practices (including, among other things, Sections 17200, et seq., of the California Business and Professions Code). Those sections prohibit, among other things, fraudulent, illegal, and even "unfair" business practices, as well us false advertising.
    - 11. FAILURE TO TAKE THE ABOVE ACTION WITHIN 30 DAYS OF THE RECEIPT OF THIS NOTICE SHALL RESULT IN MR. BURRILL FILING A CIVIL LAWSUIT IN CALIFORNIA STATE COURT for all remedies available to him, including, among other things, damages, restitution, injunctive relief, punitive damages, any and all statutory damages and penalties, treble damages, and attorney's fees.

Very truly yours,

THE CARR LAW GROUP

James C. D. Carr

CC: Telos Legal Corp as registered agent for service of process for Grindr, LLC Grindr Holdings, LLC



## By Certified Mail / Return Receipt Requested

Grindr, LLC 750 N San Vicente Blvd, Suite 1400 West Hollywood, CA 90069

RE: NOTICE OF VIOLATION OF CALIFORNIA CONSUMER LEGAL REMEDIES
ACT AND 30-DAY RIGHT TO CURE UNDER SECTION 1782. THIS IS A
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PARTY FOR IMMEDIATE RESOLUTION. FAILURE TO RESPOND TO THIS
MAY RESULT IN ACTION BEING TAKEN.

PLEASE TAKE NOTICE, on behalf of our client, Monsignor Jeffrey Burrill, that we believe that the Grindr, LLC, Grindr Holdings, LLC, and all parent, subsidiary, and any other related entities (collectively, "Grindr"), acting as agents of each other, in concert with each other, and as part of a single, integrated enterprise, are in violation of Sections 1750, et seq., of the California Civil Code ("California Consumer Legal Remedies Act" or "CLRA") for, among other reasons, those set for the below:

 Monsignor Jeffrey Burrill is a Catholic Priest, who was the General Sectary of the U.S. Conference of Catholic Bishops. Msgr. Burrill was also a consumer of Grindr, which describes itself as the "largest social networking app for gay, bi, trans, and queer people." As Grindr represents, "[W]e've created a safe space where you can discover, navigate and get 0 feet away from the queer world around you." As a result of Grindr's fraudulent, intentional, outrageous, despicable and/or reckless conduct and its abject failure to safeguard Msgr. Burrill's personal data and user information, he has been publicly "outed" as gay, has been subjected to shame, ridicule, and hatred, and has been forced out of his position. Grindr made his personal data (including, without limitation, his applications signal data) commercially available; it was purchased by, and fell into the possession of, a private foundation known as the Clergy for Renewal ("CLCR"), which planted it with a publication known as The Pillar. The Pillar published an article in which Msgr. Burrill was "outed," and smeared with false and lurid claims, including a strong suggestion that Msgr. Burrill, by using Grindr, was "engaged in serial and illicit sexual activity" and that "failing to live continence" is "only a step away from sexual predation." Msgr. Burrill's reputation has been destroyed. He was forced out of his position as the General Secretary of the U.S. Conference of Catholic Bishops and has been subjected to significant financial damages and emotional and psychological devastation.



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  personal data.
- 3. Grindr made and continues to make materially false representations, concealed, and continues to conceal and otherwise make material omissions as to the manner in which it handles, controls, manages, discloses, sales, shares, transfers, attempts to safeguard, and/or otherwise protect the privacy and confidentiality of its users' personal data, including the personal data of Msgr. Burrill.
- 4. Among other things and for purposes of example, Grindr, while representing that it takes steps to help protect user's Personal Data from unauthorized access, use, or disclosure, fraudulently conceals and fails to disclose that it provides and/or sells its users' personal data to ad networks, data vendors, and/or or other third parties, including Uber Media, that sell the data or otherwise make it commercially available.
- 5. Grindr also fraudulently conceals the names of these esoteric ad networks and data vendors, giving its users no ability to determine who will, in fact, have, purchase, receive and/or otherwise come into possession of their personal data. Grindr further conceals whether such un-identified ad networks and data vendors have any pertinent procedures in place to protect users' privacy. It misrepresents that it did not intend to sell or otherwise make the personal data available to third parties and withheld from Msgr. Burrill the fact that it had sold or otherwise made data available to third parties prior to and after he agreed to Grindr's terms of service.
- 6. Had Msgr. Burrill known the extent to which Grindr would permit his personal data to become commercially available and/or that Grindr would not keep his usage of the Grindr application private, he would never have used it. As a consequence of Grindr's conduct, Msgr. Burrill suffered significant damages.
- 7. If Grindr does not compensate Msgr. Burrill for in the amount of Five Million Dollars (\$5,000,000.00) and take the other corrective actions described herein within thirty (30) days, he will institute a legal action to recover his damages against Grindr. <sup>1</sup>

8. Msgr. Burrill further demands that Grindr refrain from violating Civil Code section 1770, subdivision (a)(9) by advertising its social networking application with the false claim that it preserves the privacy of user data, and the false claim that it does not sell or transfer its user data to third parties who make the date commercially available.

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<sup>&</sup>lt;sup>1</sup> Any monetary amounts set forth herein constitute a privileged offer to compromise pursuant to, *inter alia*, Section 1152 of the California Code and Fed. R. Evid. 408



- 9. Msgr. Burrill further demands that Grindr refrain from violating Civil Code section 1770, subdivision (a)(19) by inserting an unconscionable arbitration provision into its terms of service which operates to impose an expense of bringing a proceeding against Grindr that vastly exceeds the cost of bringing an action in state court.
  - 10. The conduct set forth above amounts to multiple violations of CRLA as well as the California laws prohibiting false advertising and unfair competition/unfair business practices (including, among other things, Sections 17200, et seq., of the California Business and Professions Code). Those sections prohibit, among other things, fraudulent, illegal, and even "unfair" business practices, as well us false advertising.
    - 11. FAILURE TO TAKE THE ABOVE ACTION WITHIN 30 DAYS OF THE RECEIPT OF THIS NOTICE SHALL RESULT IN MR. BURRILL FILING A CIVIL LAWSUIT IN CALIFORNIA STATE COURT for all remedies available to him, including, among other things, damages, restitution, injunctive relief, punitive damages, any and all statutory damages and penalties, treble damages, and attorney's fees.

Very truly yours,

THE CARR LAW GROUP

James C. D. Carr

CC: Telos Legal Corp as registered agent for service of process for Grindr Holdings, LLC Grindr Holdings, LLC



# By Registered Mail / Return Receipt Requested

Grindr, LLC 750 N San Vicente Blvd, Suite 1400 West Hollywood, CA 90069

RE: NOTICE OF VIOLATION OF CALIFORNIA CONSUMER LEGAL REMEDIES
ACT AND 30-DAY RIGHT TO CURE UNDER SECTION 1782. THIS IS A
DEMAND LETTER AND MUST BE FORWARDED TO THE APPROPRIATE
PARTY FOR IMMEDIATE RESOLUTION. FAILURE TO RESPOND TO THIS
MAY RESULT IN ACTION BEING TAKEN.

PLEASE TAKE NOTICE, on behalf of our client, Monsignor Jeffrey Burrill, that we believe that the Grindr, LLC, Grindr Holdings, LLC, and all parent, subsidiary, and any other related entities (collectively, "Grindr"), acting as agents of each other, in concert with each other, and as part of a single, integrated enterprise, are in violation of Sections 1750, et seq., of the California Civil Code ("California Consumer Legal Remedies Act" or "CLRA") for, among other reasons, those set for the below:

1. Monsignor Jeffrey Burrill is a Catholic Priest, who was the General Sectary of the U.S. Conference of Catholic Bishops. Msgr. Burrill was also a consumer of Grindr, which describes itself as the "largest social networking app for gay, bi, trans, and queer people." As Grindr represents, "[W]e've created a safe space where you can discover, navigate and get 0 feet away from the queer world around you." As a result of Grindr's fraudulent, intentional, outrageous, despicable and/or reckless conduct and its abject failure to safeguard Msgr. Burrill's personal data and user information, he has been publicly "outed" as gay, has been subjected to shame, ridicule, and hatred, and has been forced out of his position. Grindr made his personal data (including, without limitation. his applications signal data) commercially available; it was purchased by, and fell into the possession of, a private foundation known as the Clergy for Renewal ("CLCR"), which planted it with a publication known as The Pillar. The Pillar published an article in which Msgr. Burrill was "outed," and smeared with false and lurid claims, including a strong suggestion that Msgr. Burrill, by using Grindr, was "engaged in serial and illicit sexual activity" and that "failing to live continence" is "only a step away from sexual predation." Msgr. Burrill's reputation has been destroyed. He was forced out of his position as the General Secretary of the U.S. Conference of Catholic Bishops and has been subjected to significant financial damages and emotional and psychological devastation.



- Msgr. Burrill, a consumer who used Grindr's application and who is otherwise entitled to
  the protections of the CLRA, intends to bring a claim against Grindr pursuant thereto
  because Grindr deceived him regarding the handling, management, and security of his
  personal data.
- 3. Grindr made and continues to make materially false representations, concealed, and continues to conceal and otherwise make material omissions as to the manner in which it handles, controls, manages, discloses, sales, shares, transfers, attempts to safeguard, and/or otherwise protect the privacy and confidentiality of its users' personal data, including the personal data of Msgr. Burrill.
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- 6. Had Msgr. Burrill known the extent to which Grindr would permit his personal data to become commercially available and/or that Grindr would not keep his usage of the Grindr application private, he would never have used it. As a consequence of Grindr's conduct, Msgr. Burrill suffered significant damages.
- 7. If Grindr does not compensate Msgr. Burrill for in the amount of Five Million Dollars (\$5,000,000.00) and take the other corrective actions described herein within thirty (30) days, he will institute a legal action to recover his damages against Grindr. <sup>1</sup>

8. Msgr. Burrill further demands that Grindr refrain from violating Civil Code section 1770, subdivision (a)(9) by advertising its social networking application with the false claim that it preserves the privacy of user data, and the false claim that it does not sell or transfer its user data to third parties who make the date commercially available.

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Very truly yours,

THE CARR LAW GROUP

James C. D. Carr

CC: Telos Legal Corp as registered agent for service of process for Grindr Holdings, LLC Grindr Holdings, LLC



## By Certified Mail / Return Receipt Requested

Grindr Holdings, LLC 750 N San Vicente Blvd, Suite 1400 West Hollywood, CA 90069

RE: NOTICE OF VIOLATION OF CALIFORNIA CONSUMER LEGAL REMEDIES
ACT AND 30-DAY RIGHT TO CURE UNDER SECTION 1782. THIS IS A
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PARTY FOR IMMEDIATE RESOLUTION. FAILURE TO RESPOND TO THIS
MAY RESULT IN ACTION BEING TAKEN.

PLEASE TAKE NOTICE, on behalf of our client, Monsignor Jeffrey Burrill, that we believe that the Grindr, LLC, Grindr Holdings, LLC, and all parent, subsidiary, and any other related entities (collectively, "Grindr"), acting as agents of each other, in concert with each other, and as part of a single, integrated enterprise, are in violation of Sections 1750, et seq., of the California Civil Code ("California Consumer Legal Remedies Act" or "CLRA") for, among other reasons, those set for the below:

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THE CARR LAW GROUP

James C. D. Carr

CC: Telos Legal Corp as registered agent for service of process for Grindr Holdings, LLC Grindr, LLC



#### By Registered Mail / Return Receipt Requested

Grindr Holdings, LLC 750 N San Vicente Blvd, Suite 1400 West Hollywood, CA 90069

RE: NOTICE OF VIOLATION OF CALIFORNIA CONSUMER LEGAL REMEDIES ACT AND 30-DAY RIGHT TO CURE UNDER SECTION 1782. THIS IS A DEMAND LETTER AND MUST BE FORWARDED TO THE APPROPRIATE PARTY FOR IMMEDIATE RESOLUTION. FAILURE TO RESPOND TO THIS MAY RESULT IN ACTION BEING TAKEN.

PLEASE TAKE NOTICE, on behalf of our client, Monsignor Jeffrey Burrill, that we believe that the Grindr, LLC, Grindr Holdings, LLC, and all parent, subsidiary, and any other related entities (collectively, "Grindr"), acting as agents of each other, in concert with each other, and as part of a single, integrated enterprise, are in violation of Sections 1750, et seq., of the California Civil Code ("California Consumer Legal Remedies Act" or "CLRA") for, among other reasons, those set for the below:

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Very truly yours,

THE CARR LAW GROUP

James C. D. Carr

CC: Telos Legal Corp as registered agent for service of process for Grindr Holdings, LLC Grindr, LLC

\$17.90

\$9.85

\$0.00

\$4.40

\$3.65

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From: DoNotReply@ereceipt.usps.gov





